SharperClinic® Clinic Management Solution – Reception Module

Efficient Patient Relationship Management with SharperClinic® Clinic Management Solution.

SharperClinic® addresses the needs of startup to medium sized clinics and helps them focus on what they do best: Serving the patients. SharperClinic® is localized to meet Kuwait's business challenges.

Secure Single Sign-On:

- Clinic's staff, namely Receptionists, Doctors, Nurses, Accountants, HR Personnel, Management, etc. securely logon on to her/his computer. **Users need to remember only 1 password** for all IT operations.

- Logon credentials are managed by **Microsoft's Active Directory**. Permissions to use the solution are also administrated from within active Directory.

SharperSearch® – Single Search Box

SharperClinic® provides a **single search box** to facilitate finding information about your patients. This box will automatically search and locate your patients' data, saving you time and effort. Search is done by *any* part of data (e.g. phone, file, name, Civil ID, etc.). This saves your staff's time and money in finding records. The same applies to Sales Invoices, Appointment, etc.

Appointments

- Every physician/ doctor has an Outlook-Style Calendar. Authorized users can book **Appointments**.

- Any number of appointments can be reserved in the Calendar, even if these appointments are conflicting (e.g. in the case of Waiting List patients).

- A slot can be reserved and marked as "Private". Others will not see this slot.

- If a slot is marked as "No appointments at this time", Clinic's Staff will not be able to book appointments during this time.

- [Optionally] This Calendar can be synchronized with your Outlook Calendar on a Desktop or Mobile Device.

Efficient Data Entry with Validation

- Wherever available, patient's **smartcard Civil-ID** is scanned and full details captured.

- To reduce data entry errors, **pre-defined lists** are available for: Areas in Kuwait, Nationalities, etc. These lists are also searchable.

- Civil-ID, Date of Birth, and other fields are validated to ensure data is correct.

- Patient's details are **entered only once**.

Payment

- Any charges are automatically added to a Patient's file and ready to make a payment at any point in time.

- Patient can make **full/partial payment** based on her/his Credit Limits. Cash, Cheque and/or Credit/Debit cards accepted.

- If smartcard used for making a payment, **payee details scanned and automatically recorded.**

- During the next visit, a patient's **due amounts are shown** to concerned personnel prior to making any arrangements.

- Payments due are automatically posted to Accounts Receivable.

Insurance

- For patients covered by **insurance**, the patient's insurance policy, company, etc. are attached to the patient's file.

- When Insurance Desk completes pre-approval, those details are also shown immediately to the Receptionist.

- Deductions are automatically made and patient's total amount is updated immediately. Accounts Receivable also updated with due amounts.